

MYNETCOM WARRANTY

This warranty shall be available to any Customer who purchases a MyNetcom equipment from Netcom's offices or through a Netcom Retail Outlet.

A. MyNetcom Components

For the purpose of this warranty, equipment where used shall mean Netcom's MyNetcom Mobile Unit and will include either of the following; PID and PC Card.

B. Duration of Warranty

This warranty shall be for a period of 3 months from the date of purchase.

C. Delivery of Equipment and risk of loss

- i. The Customer shall be responsible for the cost of freighting or return of the equipment to Netcom office.
- ii. The risk of loss or damage to the equipment shall be for the account of the Customer until delivered to Netcom offices.

D. Warranty Obligation

- i. Netcom's obligation under this warranty shall be for repairs or replacements of the defective equipment.
- ii. Warranty will only cover defaults, manufacturing or quality problems of the equipment. Any damage linked to external factors such as bad handling and manipulation of the equipment, improper use of the equipment, storage, abuse or misuse, use of the equipment in conjunction with another product which is electronically or mechanically incompatible or of an inferior quality, in case of fire, explosion, power failure or any act of nature shall not be covered under this warranty.
- iii. This warranty shall not apply to tubes, fuses, batteries, buttons or bulbs.

E. Warranty Claim Procedure

- i. To claim for warranty the purchase receipt of the MyNetcom equipment is required.
- ii. Warranty is not transferable.